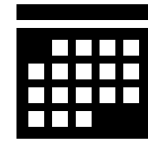
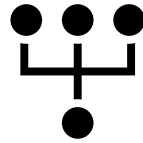
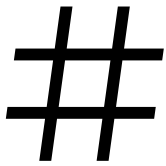




Release Notes: Version 3.0 & 3.0.1

- [AT A GLANCE](#)
- [WHAT'S NEW](#)
- [CONTACT DETAILS](#)

Release Specifications

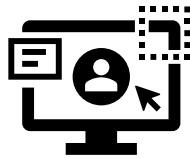


Version: 3.0.1

Type: Major + Patch

Date: 18/4/2021

Release Artifacts



AI Studio
Engine

AI Studio
UI

Chatbot Web
Service

Webchat
Template

Browsers Supported for AI Studio



99 & above

99 & above

99 & above

What's New?!

➤ AI Studio:

- Introducing Dialog designer – an easy-to-use conversation and chatbot designer for everyone
 - Multiple dialog elements to create a rich conversation
 - Single click AutomationEdge Workflow invocation
 - Flexible and granular output formatting
 - Easily create advanced elements like Adaptive cards
 - Cloning and Import/Export facility on dialogs for reusability
 - Intuitive canvas controls for easier interactions and development
 - Dialog search facility for easily find the exact dialog you want on a busy canvas
- Provision to create and utilize NLU and KM projects
- Added enhanced reporting with both canned reports as well as custom reporting
- Ability to import and export projects across instances
- Ability to delete tenants in compliance with GDPR
- Support for handling asynchronous workflows
- Initial support for broadcasting message
- Added support for HA

➤ Chatbot Web Service [CBWS]:

- Added functionality to test connections between CBWS and AI Studio and AutomationEdge to ensure seamless connectivity
- Support for allowing and restricting different file types when uploaded from a chatbot
- Support for multiple AutomationEdge connections to be able to talk with different AutomationEdge instances as per the dialog requirement
- Initial support for Human Handoff (Live Agents)
- Added support for HA

➤ Webchat

- Ability to embed webchat in any web portal of user's choice
- Support for markdown in Webchat template



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